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BELLSOUTH

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December 8, 1997

Magalie Roman Salas
Secretary
Federal Communications Commission
Washington, DC 20554

RECEIVED

DEC 8 - 1997

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: Ex Parte in CC Docket 97-208 and CC Docket 97-231

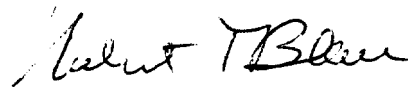
Dear Ms. Salas:

This is to inform you that on December 5, 1997, Kathleen Levitz, Whit Jordan, Bill Stacy, Bill Woods, Alex Dizon, and the undersigned, all of BellSouth, held a series of meetings with several staff members of the Commission. These people included: Commissioner Furchtgott-Roth, Commissioner Ness, Commissioner Powell, Richard Metzger, David Kirschner, Linda Kinney, Katherine Schroder, Paul Misener, Kevin Martin, Bill Bailey, Sheryl Wilkerson, Carol Matthey, Melissa Waksman, Paul Gallant, Valerie Yates, Paul Jackson, Kyle Dixon, Marian Gordon, and Jim Casserly.

The purpose of this series of meetings was to demonstrate the workings of BellSouth's Operations Support Systems (OSS) and to answer the questions of Commissioners and staff about these systems. The demonstrations followed the organization and content of previous demonstrations, videotapes of which were included in materials supporting BellSouth's applications. Attached is a copy of the slides used as part of these presentations.

Pursuant to Section 1.1206(a)(2) of the Commission's rules, two copies of this notice are being filed with the FCC. Due to the lateness of the last meeting, we are filing this ex parte today. Please associate this notification with the above-referenced proceeding.

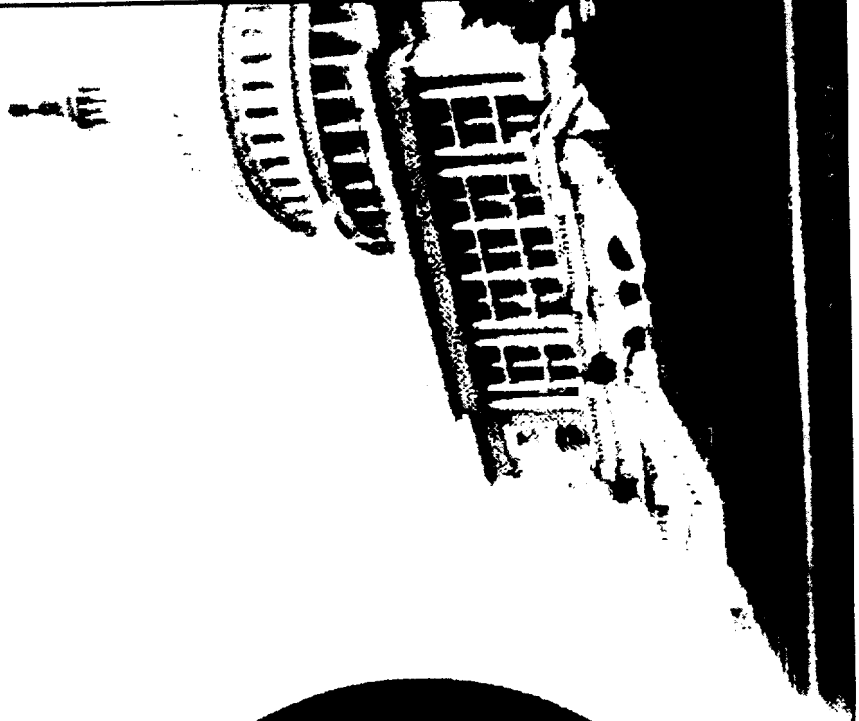
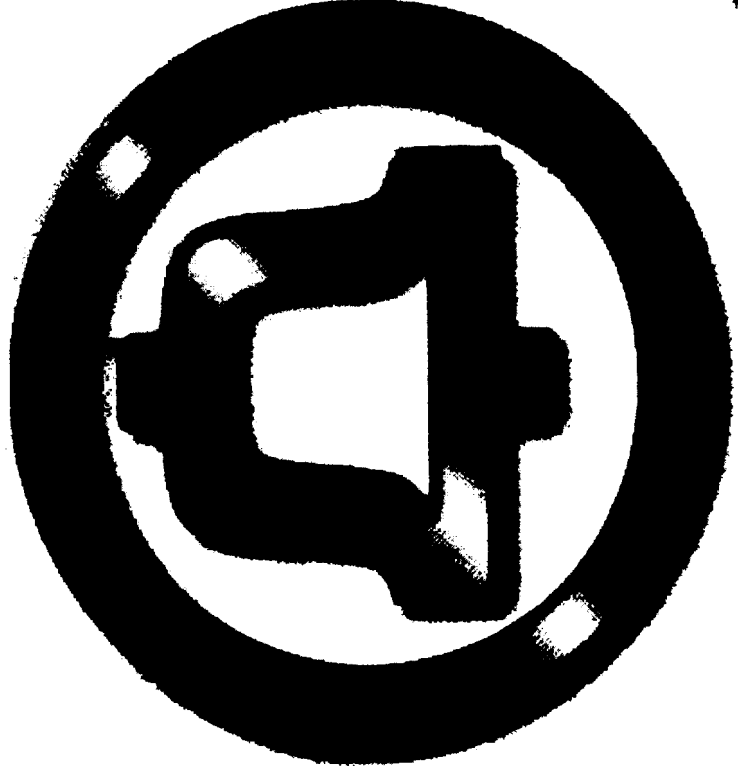
Sincerely,



Attachment

cc:	Commissioner Furchtgott-Roth	Commissioner Ness	Commissioner Powell
	Richard Metzger	David Kirschner	Linda Kinney
	Katherine Schroder	Paul Misener	Kevin Martin
	Bill Bailey	Sheryl Wilkerson	Carol Matthey
	Melissa Waksman	Paul Gallant	Valerie Yates
	Paul Jackson	Kyle Dixon	Marian Gordon
	Jim Casserly		

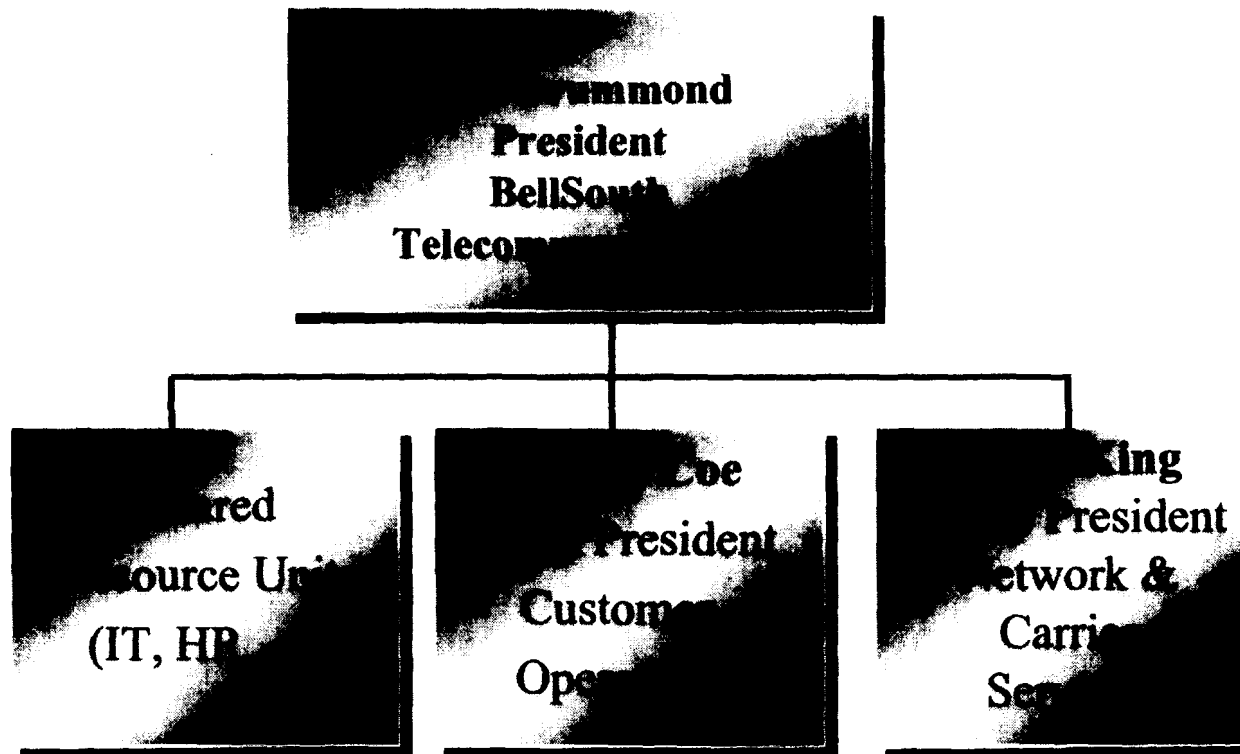
BellSouth Telecommunications OSS Briefing December 5, 1997



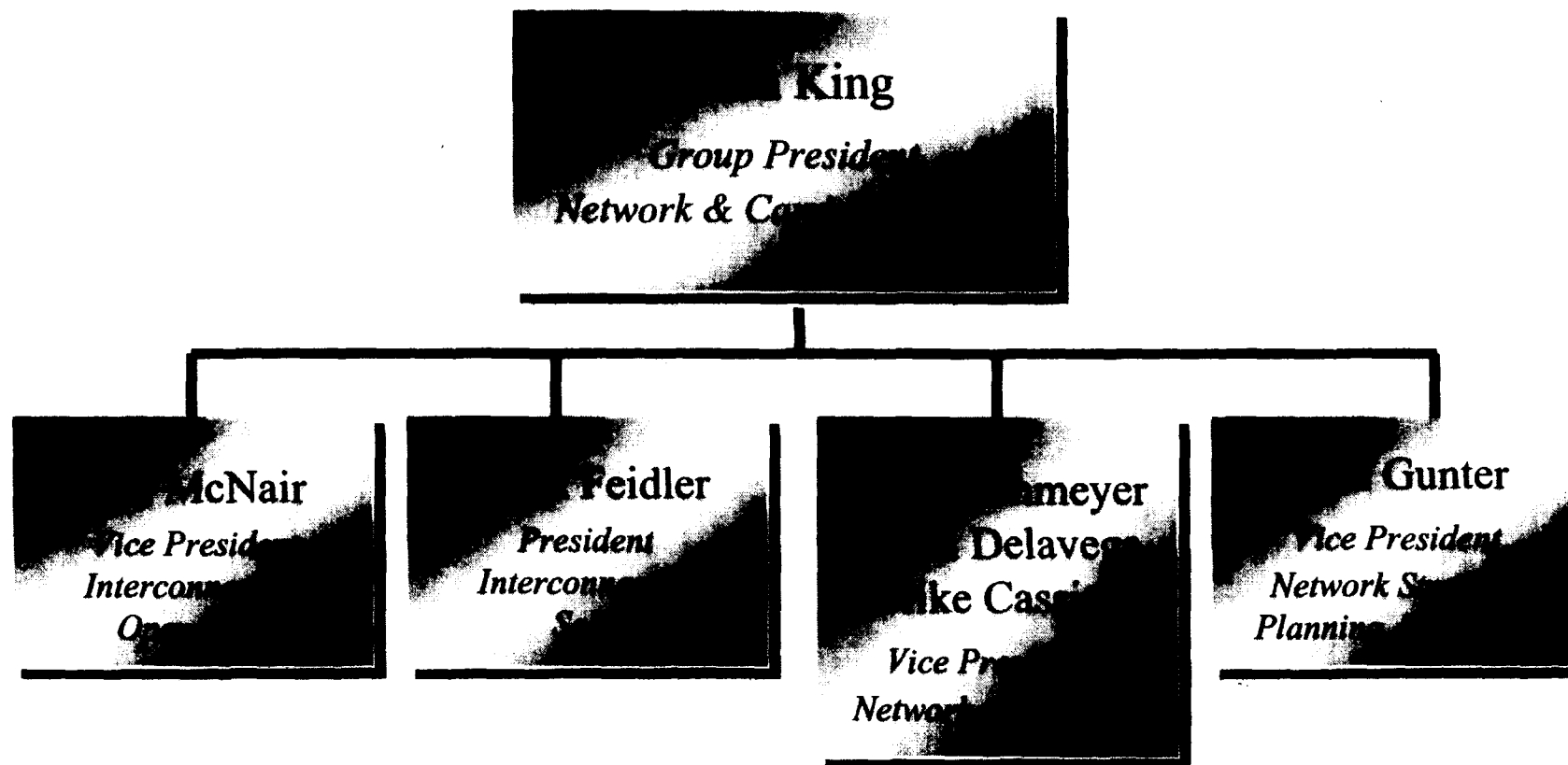
Agenda

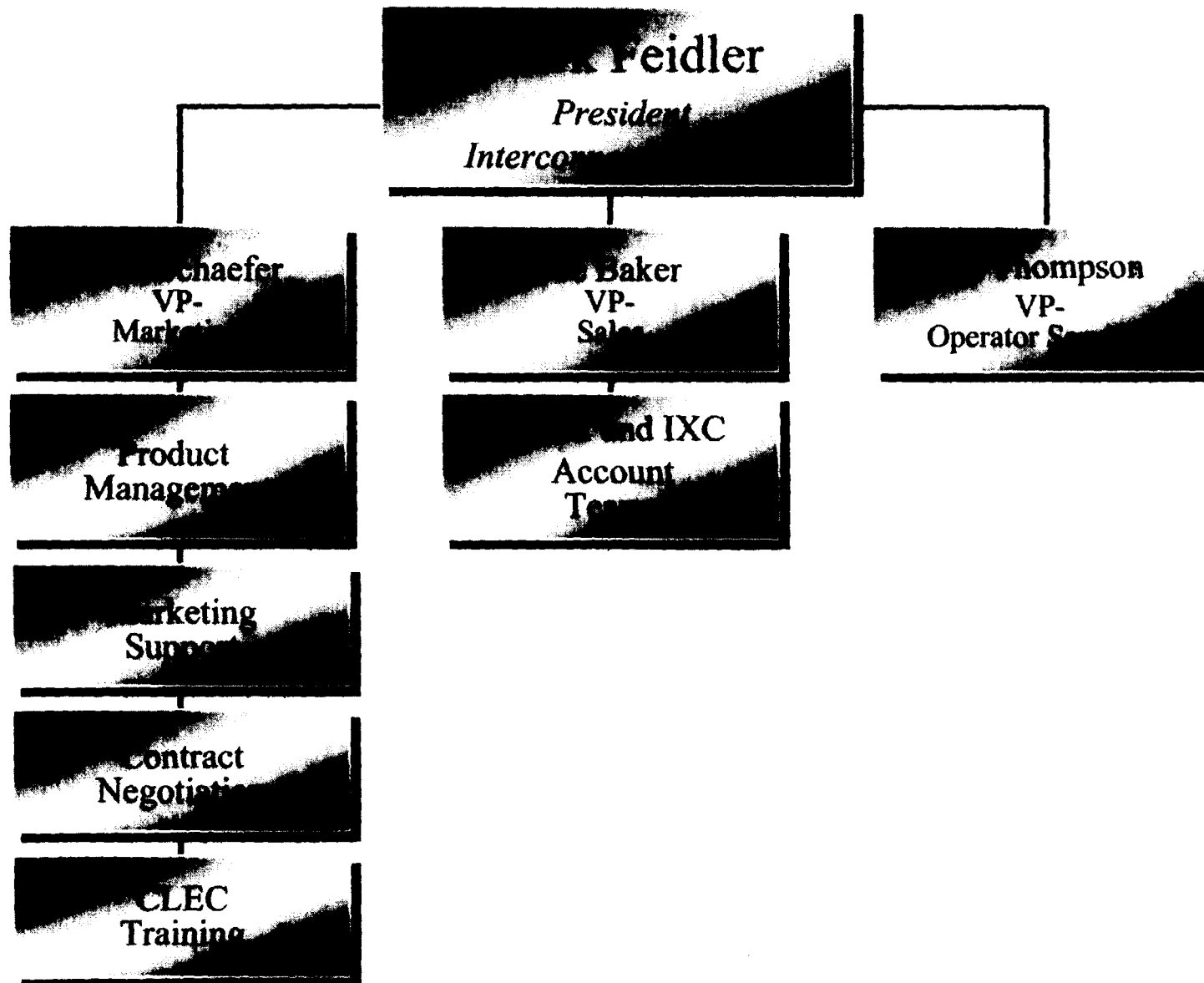
- Interconnection Organization
- Ordering Interfaces
- Provisioning/Maintenance Interfaces
- Billing Interfaces
- Parity Metrics

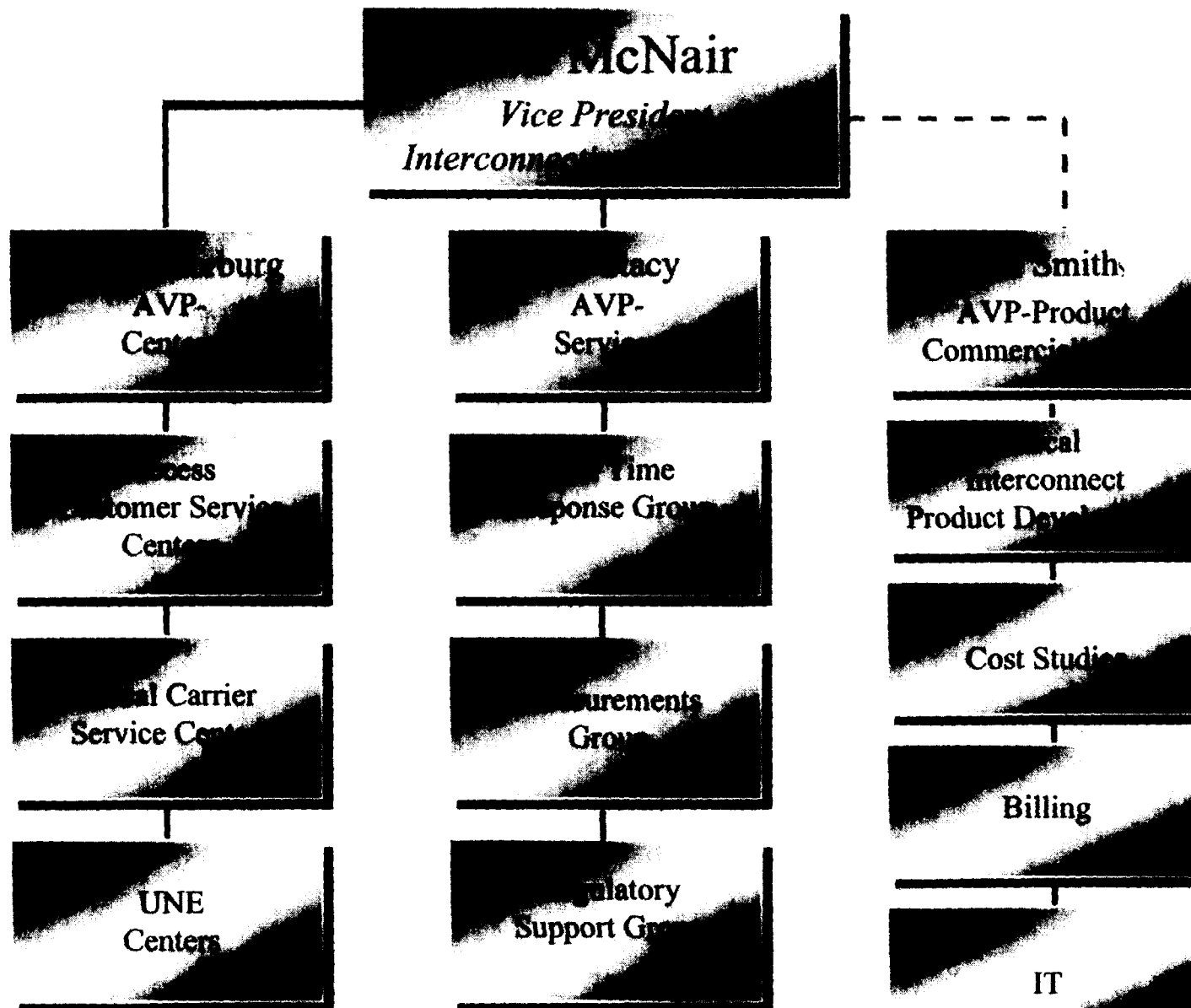
BellSouth Telecommunications Industrial / Retail Divisions



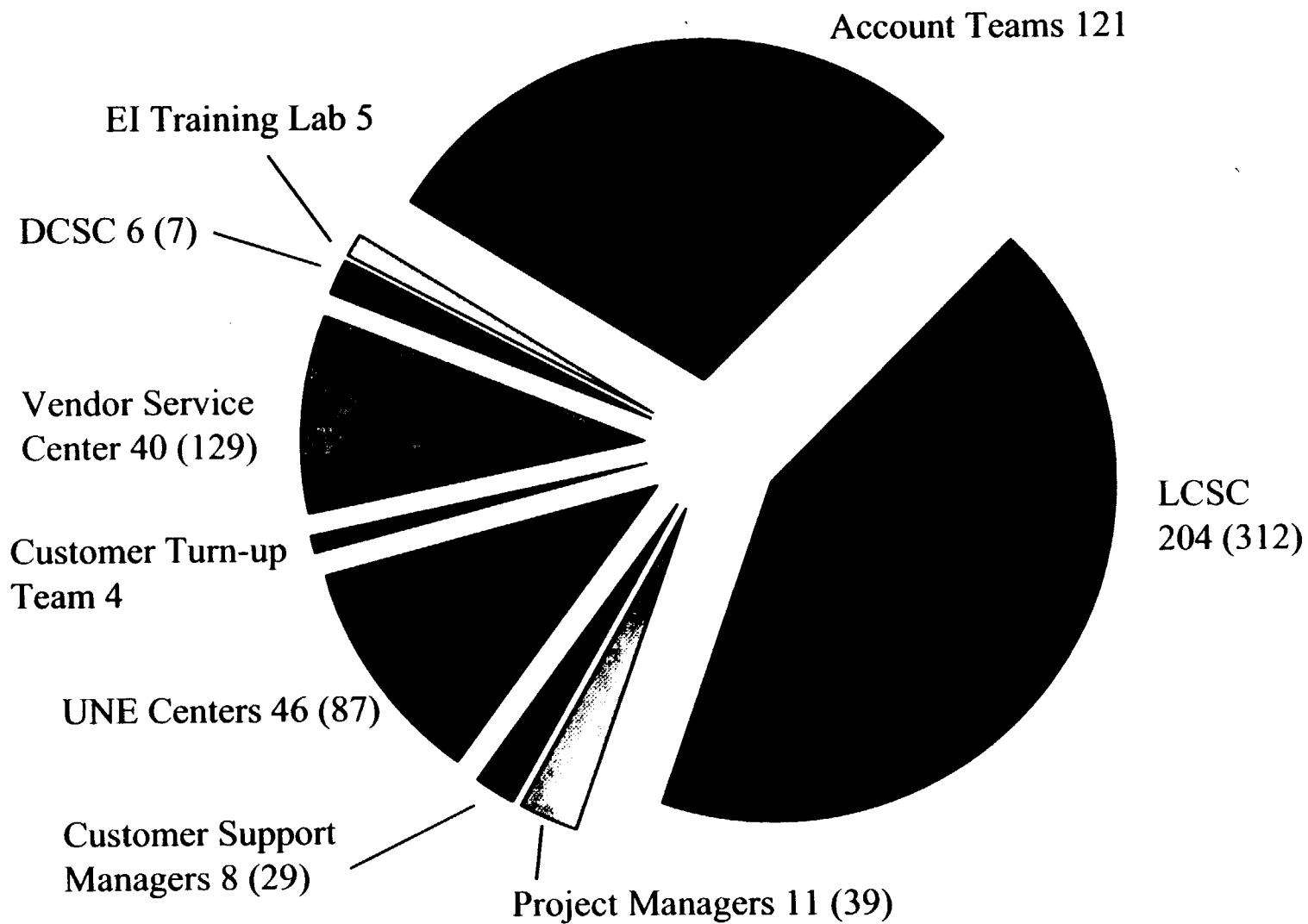
Network and Carrier Services

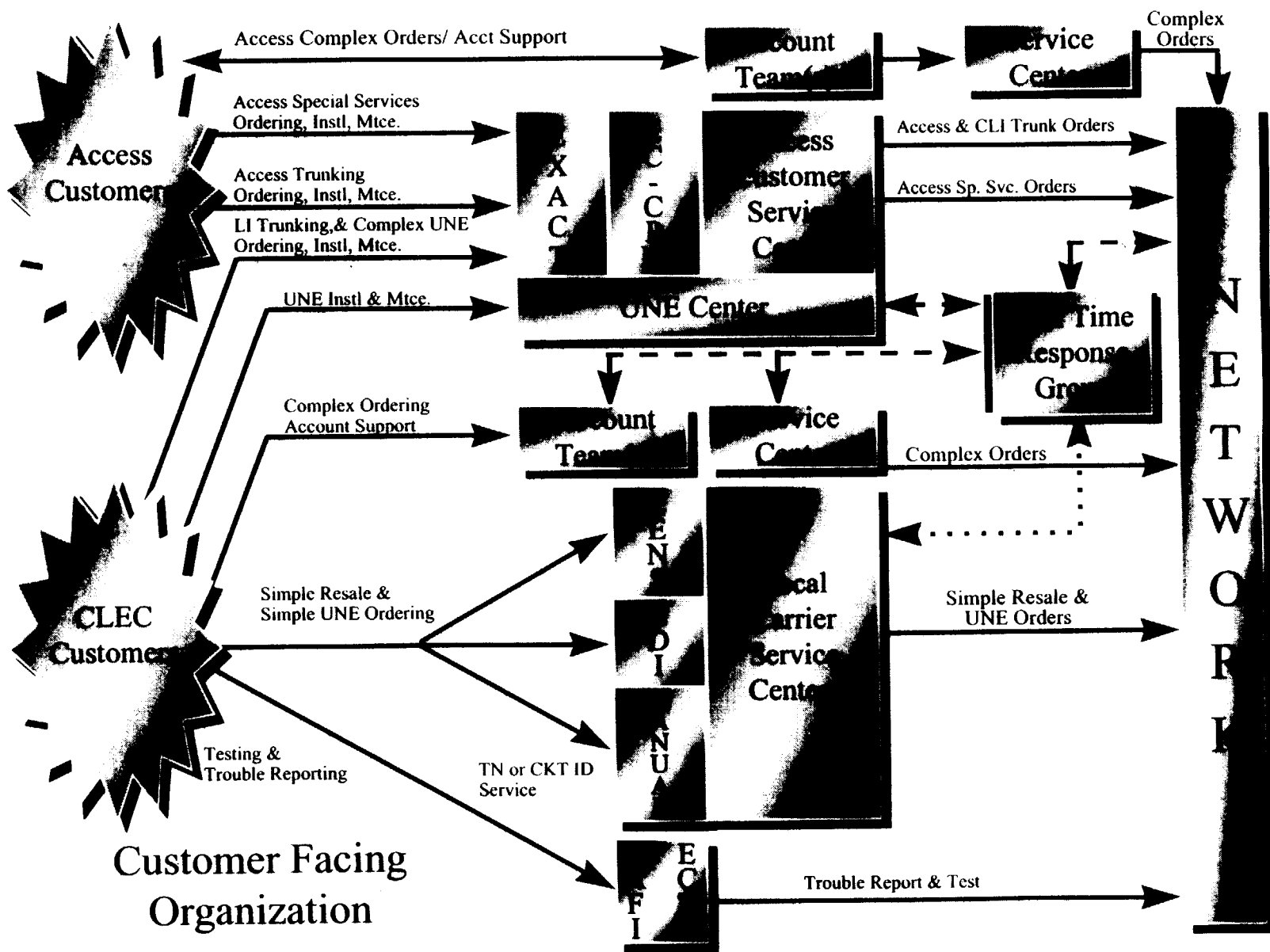






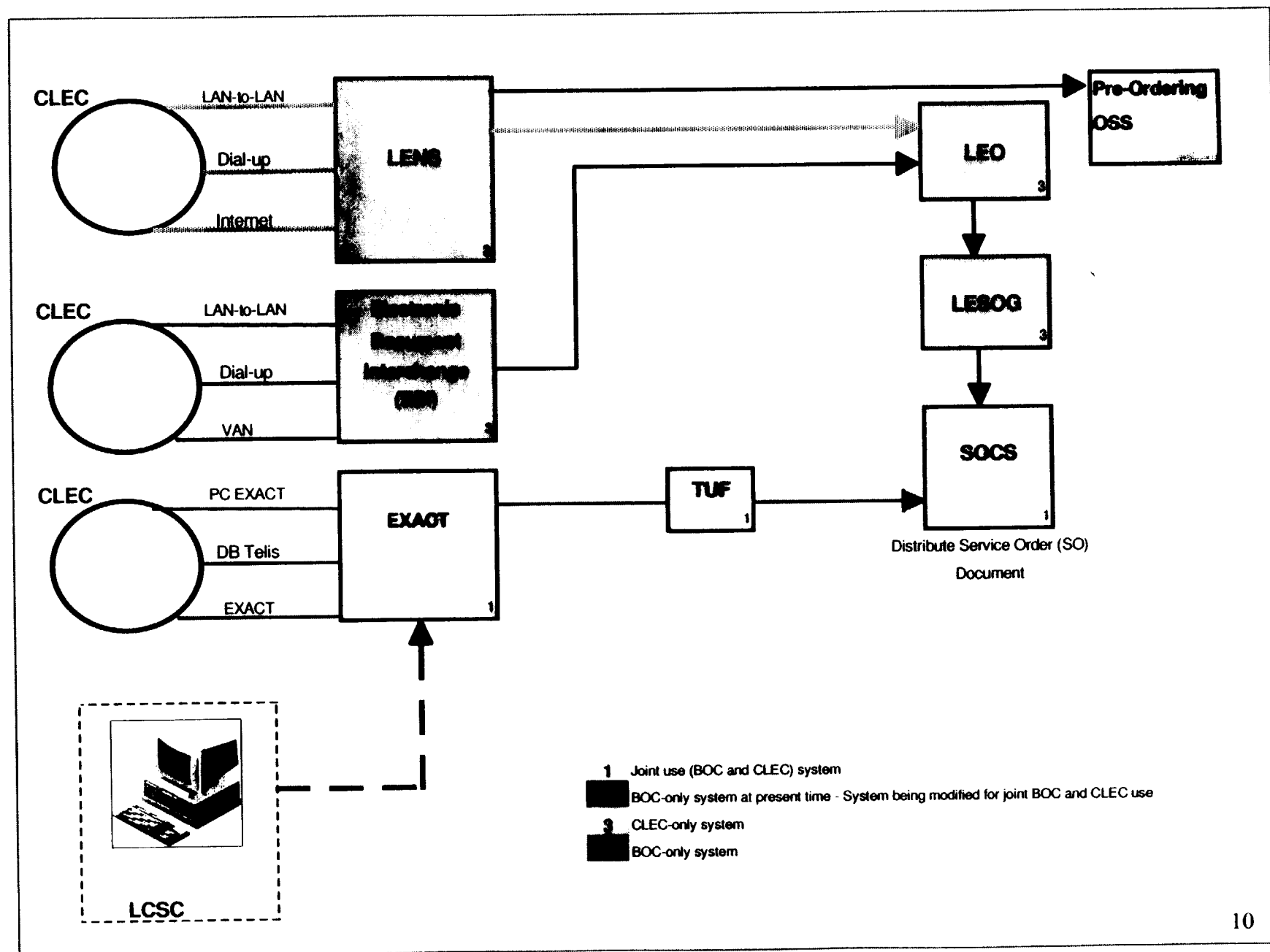
Customer Contact staffing

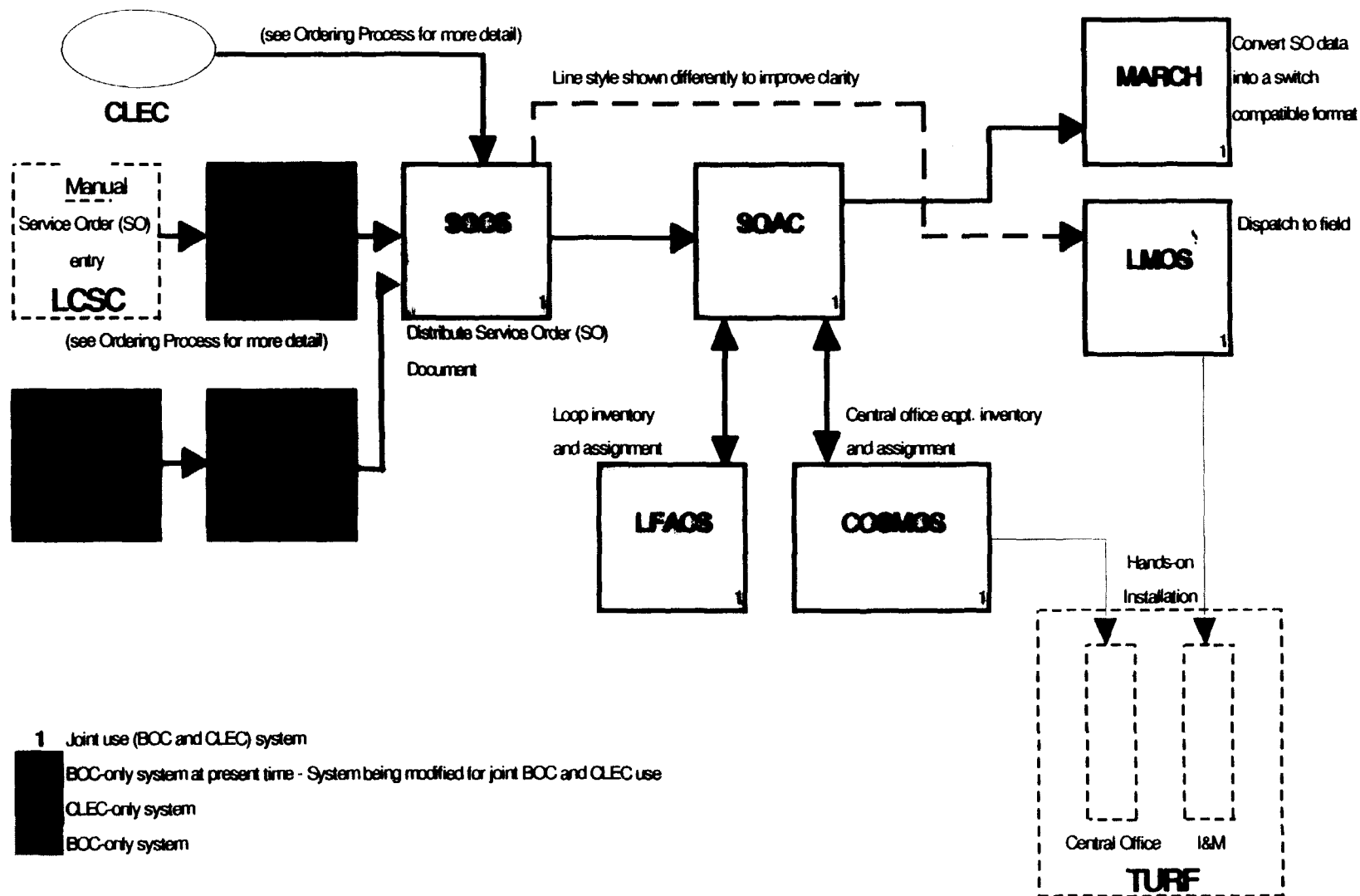




Electronic Interfaces

- Full Functionality For Pre-order Capability (LENS) including Customer Service Record access
- Ordering For 30 Simple Resale Products In both Systems (EDI, LENS)
- EDI Supports all order types in the the Ordering and Billing Forum national standard
- Ordering For 4 UNEs (Loop, Port, NP, Loop + NP) Which Will Flow Through.
- November Usage
 - EDI - 5 CLECs - 4,407 orders
 - LENS - 37 CLECs - 23,802 orders
 - TAFI 19 CLECS - 1,091 trouble reports

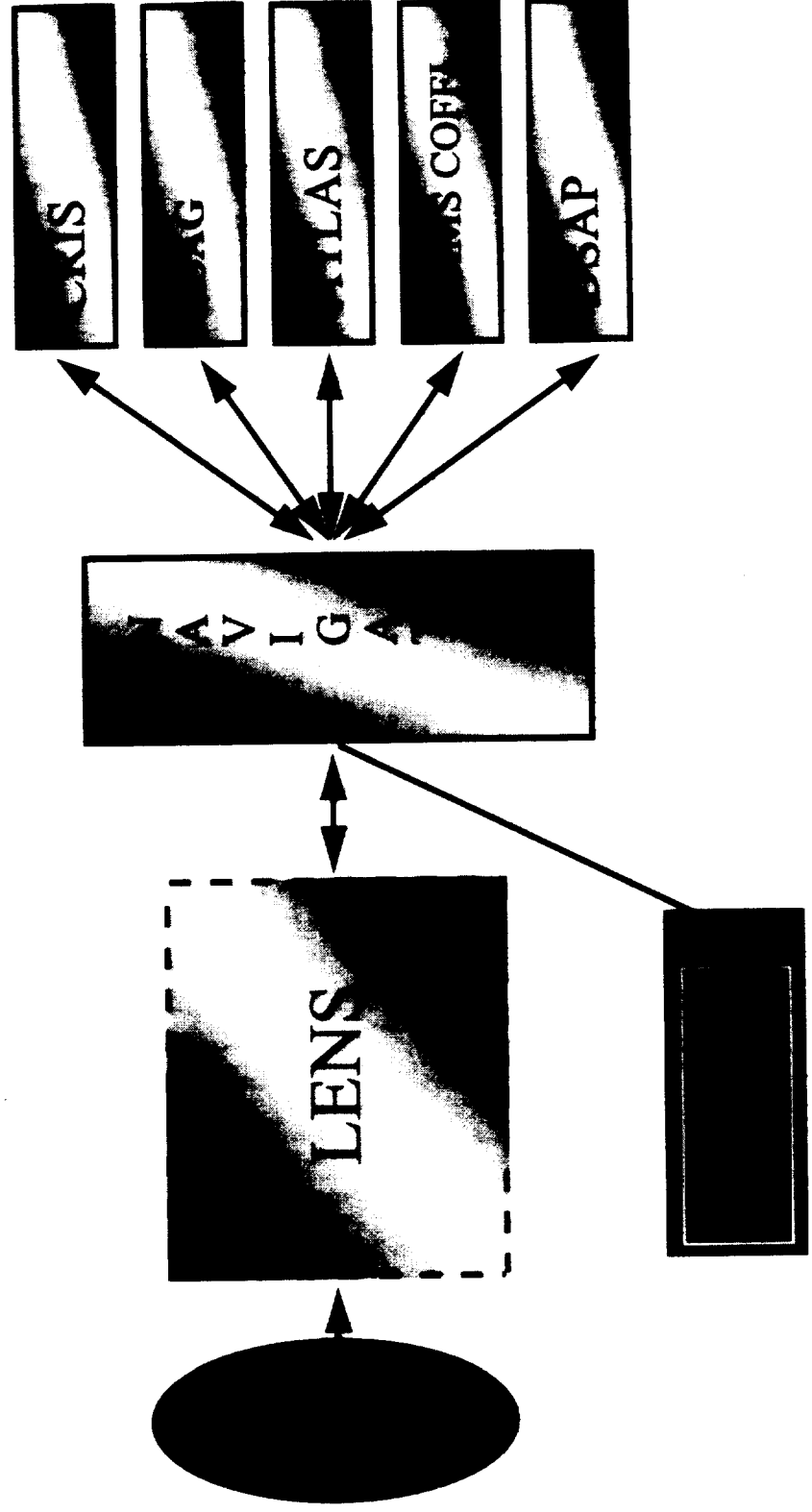




11/10/91

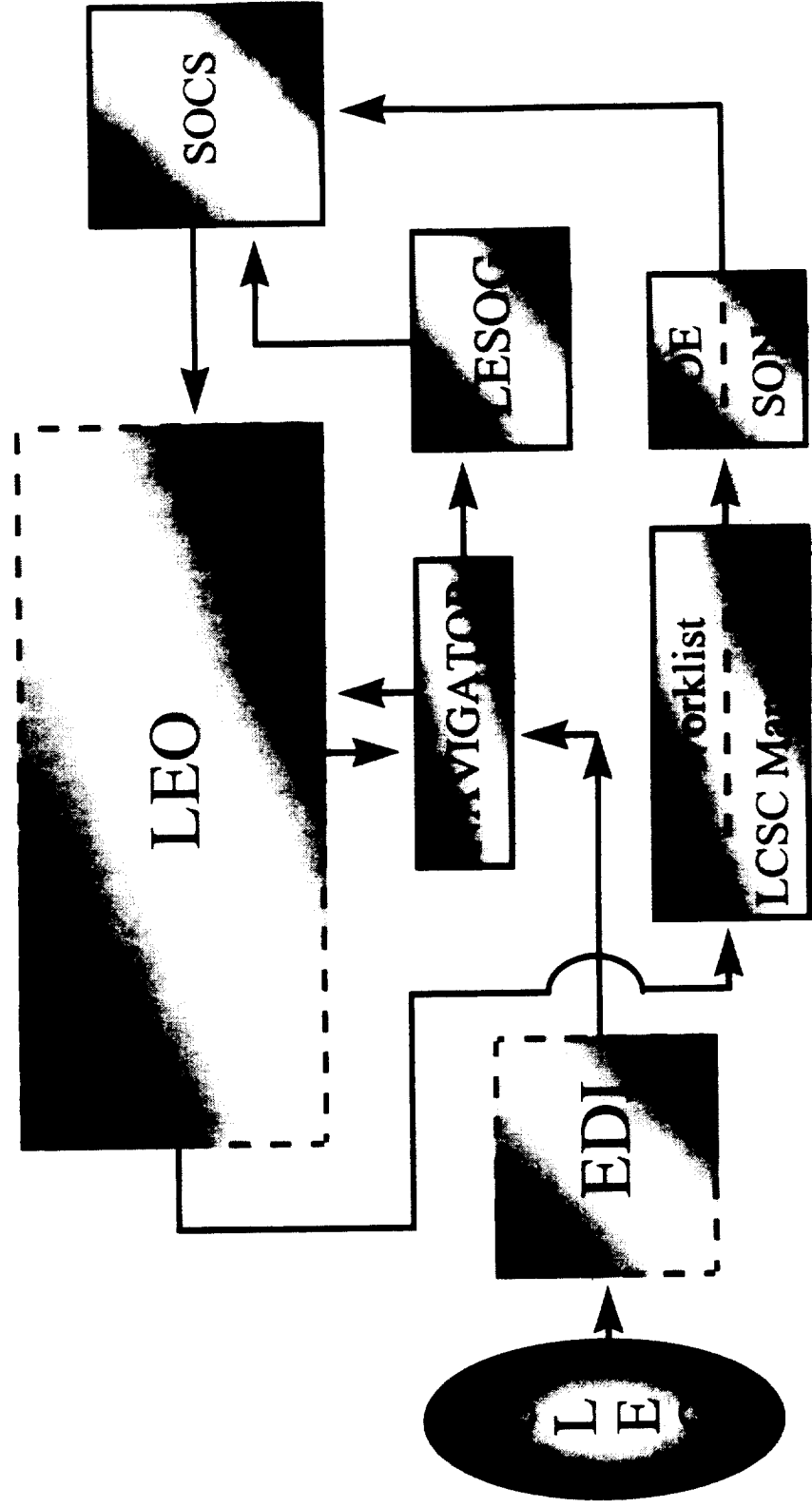
CLEC OSS Access

- PRE-ORDERING (LENS)



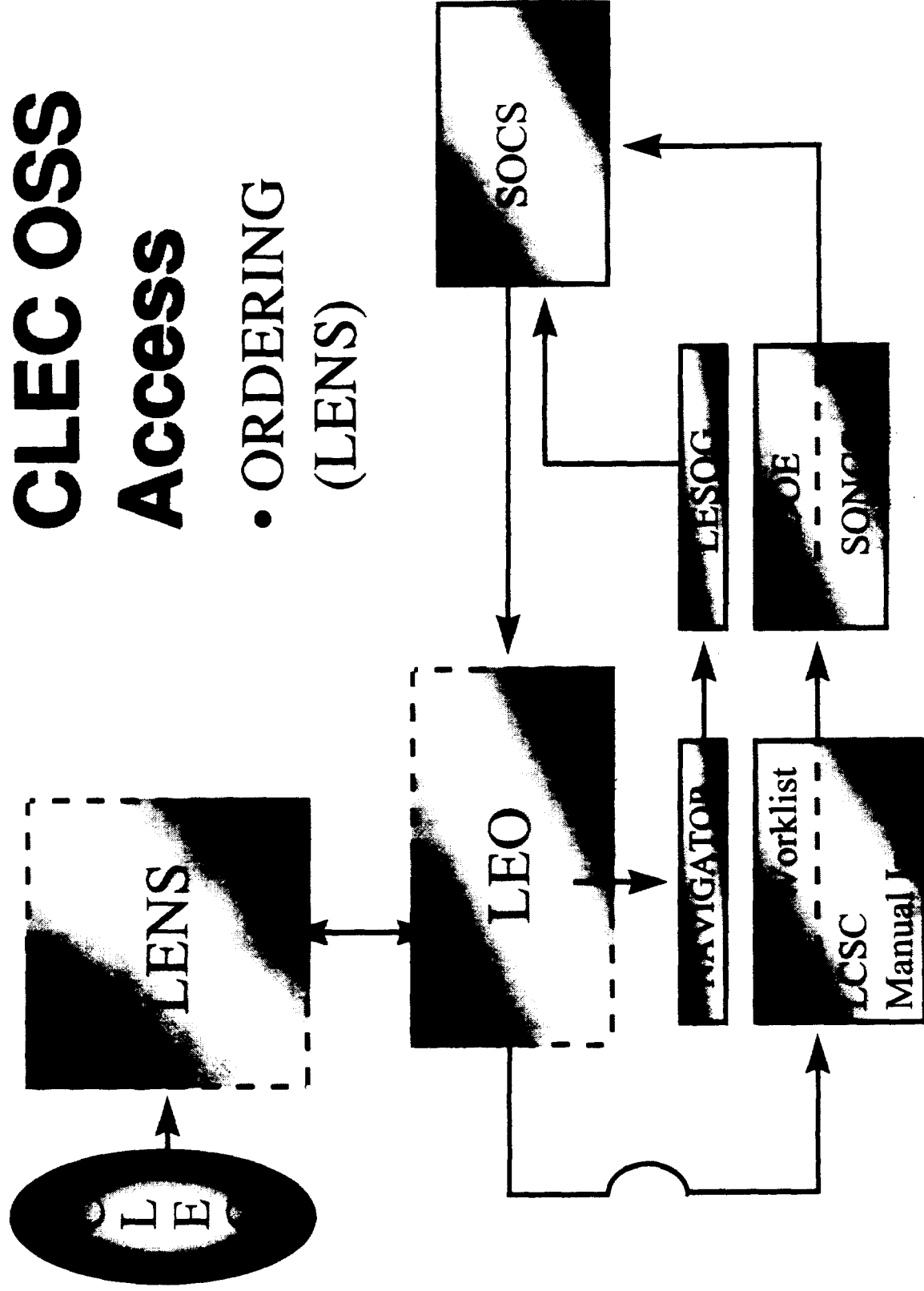
CLEC OSS Access

• ORDERING (EDI) (National Standard)



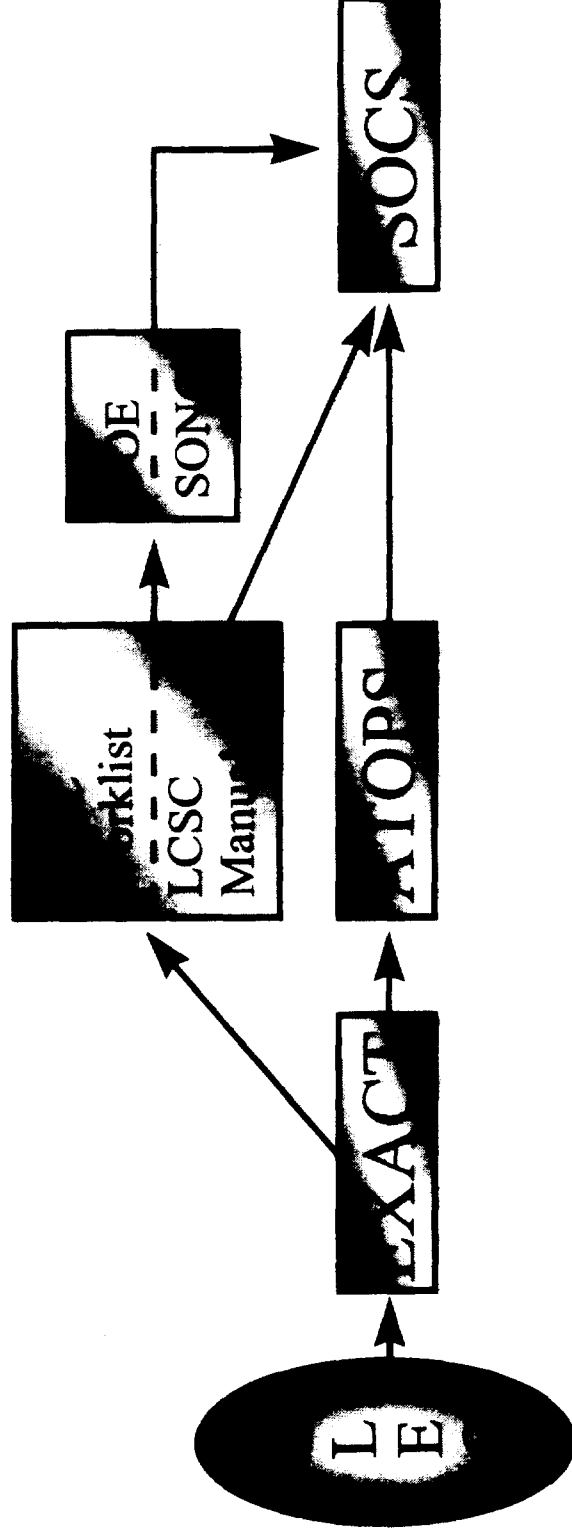
CLEC OSS Access

- ORDERING
(LENS)

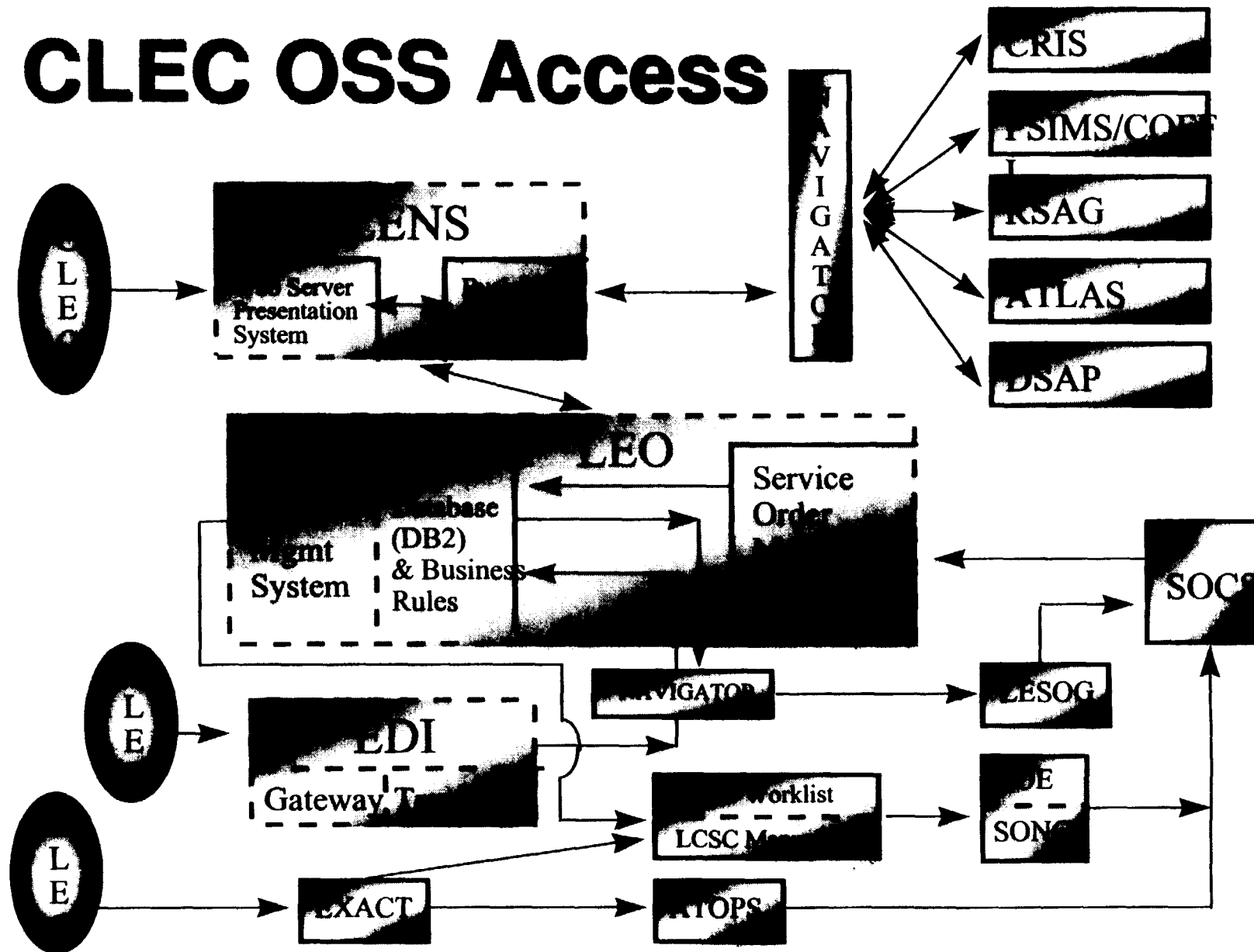


CLEC OSS Access

- ORDERING (EXACT) (Trunks)

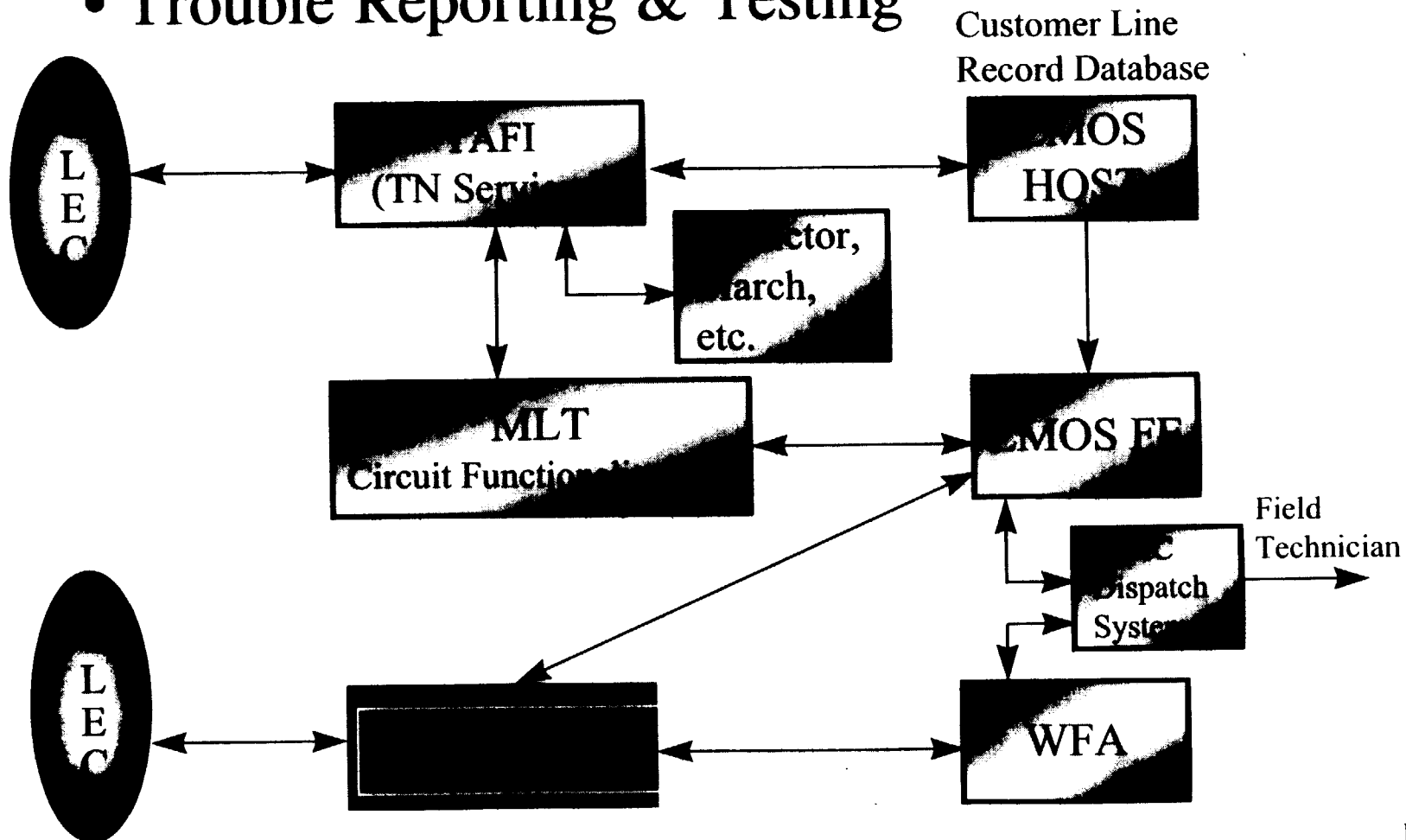


CLEC OSS Access



CLEC OSS Access

- Trouble Reporting & Testing



Billing Products

Billing Sources

- CLUB - Customized Large User Billing
 - Detail A Summary Of All Charges Billed to a CLEC
- DAB - Diskette Analyzer Bill
 - Bill Image Of CLUB Bill In Electronic Form
 - Allows Ad-Hoc & Predetermined Reporting And Analysis
- Billing Mag Tape - All Detail From Paper Bill Plus
 - USOC
 - Records For All Itemized Calls

Billing Daily Usage Files (DUF)

- Available for account types:
 - Resale
 - Number Portability
 - Unbundled Network Elements (UNE)
- Provides Billable Call Detail Records
- Industry Standard Format
 - EMR (Exchange Message Record)
 - BellCore Standards
- Provides Invoicing Controls
- Aids In Fraud Detection
- Helps Track Credit Limit Thresholds Of End Users

Metrics

BellSouth's Proposed Performance Measures

- **Pre-Ordering, Ordering, & Provisioning**
 - (1) System Availability
 - (2) Pre-Ordering OSS Response Times
 - (3) Order Reject Rate (carrier specific)
 - (4) Firm Order Commitment Timeliness (Carrier Specific)
 - (5) % Provisioning Appointments Met *
 - (6) % Provisioning Troubles within 30 days of Installation Activity *

(* items 5 & 6 apply to 5 resale and 2 UNE service groups)

BellSouth's Proposed Performance Measures

- **Maintenance & Repair**

- (7) System Availability
- (8) Maintenance OSS Response Time
- (9) % Maintenance Appointments Met
- (10) Maintenance Average Duration
- (11) % Maintenance Repeat Reports within 30 Days
- (12) % Trouble Report Rate
- (13) % Out of Service < 24 Hours

(items 9-13 apply to 5 resale and 2 UNE service groups)

BellSouth's Proposed Performance Measures

- **Billing**

- (14) Billing Timeliness (carrier specific)
- (15) Billing Completeness (carrier specific)
- (16) Billing Recorded Usage Data Accuracy (carrier specific)
- (17) Billing Transmission Timeliness (carrier specific)
- (18) Billing Data Pack Rejections (carrier specific)